

#### Session 23

# NSLDS Data: What does it mean and how do I use it?

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## **NSLDS Data: Objectives**

- Recognize when to use NSLDS tools to resolve various situations
- Apply understanding of NSLDS functionality and data to student eligibility decisions
- Approach research of questionable data



## 123-45-6789

## Scenario 1: FAA's review of student's file shows an overpayment situation

Ollie's Aid Package/Worksheet (Award Year 2005)										
COA	\$5,000		\$4,000	NEED						
- EFC	\$1,000		\$3,100	PELL						
= NEED	\$4,000		\$ 400	SEOG						
			\$ 500	Merit Scholarship						

\$400 Outside Scholarship (received Aug. 30)

**OVERPAYMENT** 

Disbursed Sept. 1





- Issue: Overpayment, so what's next?
- Effects of the Overpayment: Student not eligible for additional aid
- Resolution: Work with student to remedy and report Overpayment to NSLDS





Reporting Overpayments to NSLDS







• Reporting Overpayments to NSLDS

#### Overpayment Add

	School	EAST STATE UNIVERSITY 02345600	
	Type:	SUPPLEMENTAL EDUCATIONAL OPPORTUNITY GRANT	- SELECT - FEDERAL PELL GRANT
Disburse	ment Date:	MMDDCCYY	PERKINS LOAN SUPPLEMENTAL EDUCATIONAL OPPORTUNITY GRANT
	Indicator:	OVERPAYMENT _	- SELECT - OVERPAYMENT
Repay	ment Date:	MMDDCCYY	SATISFACTORY ARRANGEMENT MADE REPAID
	Source:	SCH - SCHOOL	- SELECT - TRF - TRANSFER
		Submit	SCH - SCHOOL



Reporting Overpayments to NSLDS



Overpayment successfully added.



#### **Overpayment History**

Туре	Ind	Disbursement Date	Repayment Date	Create Date	Source
SUPPLEMENTAL	OVERPAYMENT	09/01/2004	N/A	09/13/2004	School
EDUCATIONAL OPPORTUNITY GRANT	EAST STATE UNI	VERSITY 0234560	0		Updated: 09/13/2004 by FAA's NAME +



- Resolution Results:
  - Postscreened ISIR generated to alert other schools of Overpayment
    - Comment Codes
    - C flag
  - Web displays Icon to highlight overpayment





- Clearing Overpayments
  - Web Warning Icon disappears
  - Postscreened ISIR generated





#### Overpayment Update

School:	EAST STATE UNIVERSITY 02345600
Type:	SUPPLEMENTAL EDUCATIONAL OPPORTUNITY GRANT
Disbursement Date:	09/01/2004
Indicator:	SATISFACTORY ARRANGEMENT MADI
Repayment Date:	10012004 MMDDCCYY
Source:	SCH - SCHOOL -
Source.	



Overpayment successfully updated.



555-44-0005

Scenario 2: Sandra's attending fall term at East Side Community College.

Transferring to West Side University spring semester.

What should the FAA at WSU do?



10

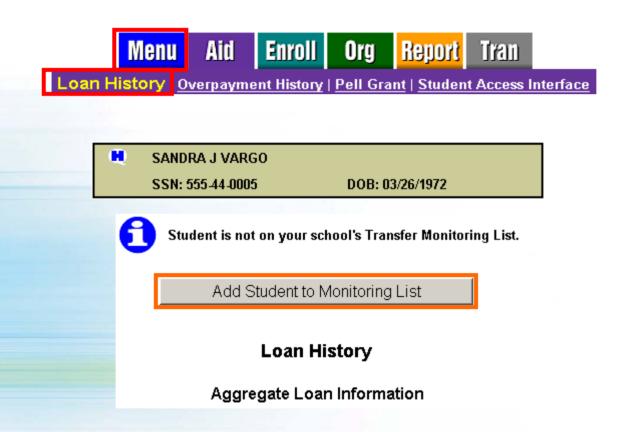


- Issue: What do you do for mid-term transfer?
  - 3 steps: Inform, Monitor & Alert/Review
- Effects of Sandra's transfer: WSU must inform NSLDS of transferring student
  - GEN-01-09
- Resolution: Report the Transfer Student to NSLDS
  - www.nsldsfap.ed.gov (Web process)
  - TSM User's Guide (Batch process)



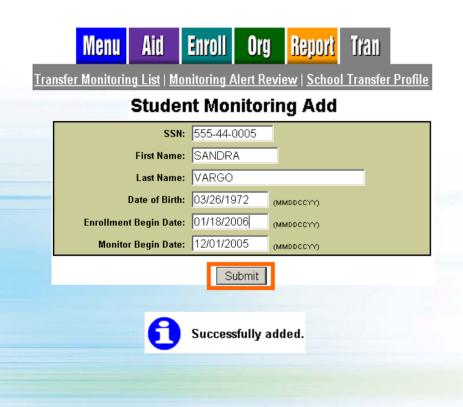


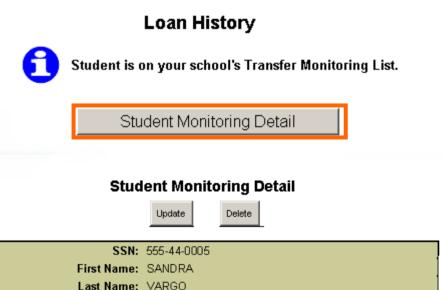
Resolution: Inform NSLDS





• Resolution: Inform NSLDS





Date of Birth: 03/26/1972

Last Changed By: NAME AT WSU on 12/01/2005

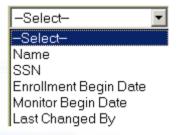
Enrollment Begin Date: 01/18/2006 Monitor Begin Date: 12/01/2005



• Resolution: NSLDS Monitoring

	Menu	Aid	Enroll	Org	Report	Tran	
Transfer	Monitor	ing List	Monitorin	g Alert Re	<u>view</u>   <u>Sch</u>	ool Transt	fer Profile

I	Sort By:	-Select- ▼	
ı	Display Only: SS	SN:	
ı	Last Nan	ne:	Detrieve
ı	Enrollment Begin Da	ite: (MMDDCCYY)	Retrieve
ı	Monitor Begin Da	ite: (MMDDCCYY)	
ı	Last Changed E	Ву:	



	SSN	Name	DOB	Enrollment Begin Date	Monitor Begin Date	Last Changed By
1		ADAM FERRINI	12/22/1979	08/30/2005		FAAs NAME AT WSU 03/16/2004
2	666-4 <i>4</i> -HHH6 I	SANDRA VARGO	03/26/197.2	01/18/2006		FAAs NAME AT WSU 12/01/2005

📤 An alert condition exists for this student.



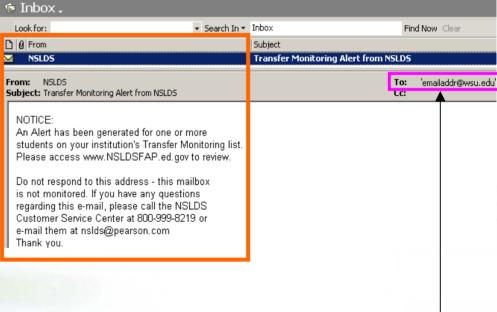


• Resolution: NSLDS- Alert email notification



#### **School Transfer Profile**

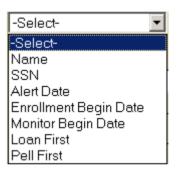






• Resolution: NSLDS - Alerts





SSN	Name	DOB	Change	Reviewed	Date Alerted	Enrollment Begin Date	Monitor Begin Date
558-76-9013	ADAM FERRINI	12/22/1979	<u>Pell</u>	V	06/14/2005	08/30/2005	05/30/2005
				Submit	Reviewed		



- Results of Using TSM module:
  - -Ensures TSM compliance
  - New school will receive information affecting eligibility



323-45-6789

Scenario 3: Mary Misreported is coming back to start her 2<sup>nd</sup> year at East State Univ (ESU).

After awarding fall aid, ESU receives a new postscreened ISIR (reason code 01) indicating a default.

After review of NSLDS website, they don't see the Default.

What should ESU's FAA do?





- Issue: ISIR says one thing, NSLDS says another
- Effects of misreported data:
  - Could possibly affect student's eligibility
  - Could cause additional research
- Resolution: Review Student's history on NSLDS





Resolution: Review Student on NSLDS



#### **Loan History**

Aggregate Loan Information

Loan Type	Outstanding Principal Balance	Pending Disbursements	Total							
Subsidized Loans	\$3,063	\$1,750	\$4	,813						
Unsubsidized Loans	\$0	\$0		<b>\$</b> 0						
FFEL Consolidation Loans, Unallocated	N/A			N/A						
Combined Loans	\$3,063	\$0	\$3	,063	Loan Summary					
FFEL Consolidation Loans	N/A		D4 DIDECT	STAFFORD SU	ID.		Statua 10 s	<b>- 1</b>	1005	
Perkins Loans	N/A	1	D1 - DIRECT STAFF.ORD SUB Status: IA as of 09/03/2005				Loan Det	ail		
		EAST STATE	UNIVERSITY -	<u>02345600</u>						
		Арр	proved Amt:	\$3,500	Disbursed Amt:	\$1,750	OPB:	\$1,750	Agg. OPB:	\$3,500
			Loan Date:	08/03/2005	Sep. Loan Ind:	С	Loan Period:	9.0	3/03/2005 - 05/30/2000	õ
		Last	t <u>Disb</u> . Date:	08/03/2005	Last Dish. Amt:	\$1,750	Acad. Ly:	2		
		2		STAFFORD SU UNIVERSITY			Status: <u>FB</u> :	as of 10/28/	2004 Loan Det	ail
		Арр	proved Amt:	\$2,625	Disbursed Amt:	\$1,313	OPB:	\$1,313	Agg. OPB:	\$1,313
			Loan Date:	11/04/2003	Sep. Loan Ind:	С	Loan Period:	.1.0	1/03/2003 - 04/30/2004	4
			t Disb. Date:	11/04/2003	Last Disb. Amt:	\$1,313	Acad. Ly:	4		



Resolution: Review Student on NSLDS



	Effe	Outstanding Outstanding NSLDS System Principal Interest Effective Balance/ Balance/ Begin Date/End Date Date Of Date Of			Status Code/ Date Of	Historically Correct Loan Status			
	08/21/2005	Current	\$1,313	0	\$42	0	FB	Yes	
	50(2)(2050		11/04/2003		08/18/2005		10/28/2004	100	
Γ	07/31/2005	08/20/2005	\$1,313	0	\$38	0	DF	No	
L	0(75)72005	9002002003	11/04/2003		07/28/2005		07/25/2005	1 140	
	06/26/2005	07/30/2006	\$1,313	0	\$29		RP	Yes	
	90(20(2093	5 07/30/2005 11/04/2003 05/31/2005			09/30/2004	1 165			



Results of reviewing Mary's FAH on NSLDS:

- Most recent information displayed
- Used to verify data
  - ISIR/FAA Access displaying results at a processed point in time
  - Real time review of current information
- Student Eligibility- no change in award
- Data review justifies FAA system overrides





#### Tidbits - Additional References

- GEN-96-13
- ISIR Guide
  - -NSLDS Financial Aid History
  - Appendix B- Database Matches and Match flags: NSLDS Match
  - Appendix C- Loan status and Eligibility charts





423-45-6789

Scenario 4: Mary Jones is attending school in the fall and consolidated her previous loans.

The FAA is not sure how the aggregate loan totals are impacting the student's eligibility.

What does the FAA do?





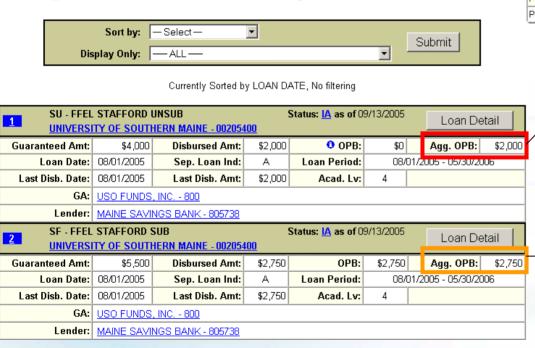
## Aggregate data information

- Issue: Is student over their aggregate loan limits?
- Effects of consolidation loan reporting to NSLDS:
  - Automatic distribution by loan types
  - Decreases manual calculation/determination
- Resolution: Review NSLDS website to identify potential aggregate issues





## Aggregate data information



Loan Summary



#### **Loan History**



Close or Equal to Sub Limit Aggregate Loan Information

Close or Equal to Comb Limit

Loan Type	Outstanding Principal Balance	Pending Disbursements	Total
Subsidized Loans	\$21,375	\$2,750	\$24,125
Unsubsidized Loans	\$16,000	\$2,000	\$18,000
FFEL Consolidation Loans, Unallocated	\$2,375		\$2,375
Combined Loans	\$39,750	\$4,750	\$44,500
FFEL Consolidation Loans	\$46,000		\$46,000
Perkins Loans	\$0		\$0
PLUS Loans	\$0		\$0



## Loan Category: Recent versus Other Loans

- Recent Loans
  - Period End Date is less than 90 days old
  - -Loan status = IA, ID, IG, or IM
    - Agg. OPB = Greater of the Outstanding Principal Balance or Disbursed Amount, not to exceed Net Loan Amount.
  - If both Outstanding Principal Balance and Disbursed Amount equal zero, use zero

START HERE
GO FURTHER
FEDERAL STUDENT AID

2.7



## Loan Category: Recent vs. Other Loans

- Other Loans:
  - The Agg OPB = lesser of the Net
     Loan Amount, Disbursed Amount,
     or Outstanding Principal Balance if
     all three are greater than zero



### Fill in the missing pieces

• Recent or Other loan? Agg. OPB

Amount?

2	EL STAFFORD SITY OF SOUT	SUB HERN MAINE - 002054		Status: <u>IA</u> as of 0	Loan Deta	Loan Detail	
Guaranteed Ai	nt: \$5,500	Disbursed Amt:	\$2,750	ОРВ:	\$2,750	Agg. OPB:	
Loan Da	e: 08/01/2005	Sep. Loan Ind:	Α	Loan Period:	08/0	01/2005 - 05/30/200	6

#### Recent Loan

**Agg. OPB:** \$2,750





#### FFEL Consolidation (CL) Loan type make-up

Loan Types / Bucket:

#### **Consolidation-FFEL**

(from Loan Summary)

#### CL - FFEL Consolidation Loan

- 60 day rule (if no underlying loans then \$ 0 Aggr. OPB calculated)
- If over 60 days old, and no identified underlying loans, then all is treated/Calc'd as Subsidized
- Loan Category: Other loan
- NSLDS Methodology / Algorithms
  - Calc'd Subsidized
  - > Calc'd Unsubsidized
  - ➤ Calc'd Unallocated
    - Perkins Share factored out
    - PLUS Share factored out (for the PLUS Borrower)
  - Calc'd Combined
- Underlying Loans
  - Loan Status date 210 days +/- of CL's Loan Date
  - Loan Status Codes: PN, PC, DN, PF, DP
- 'Adjusted Agg OPB' displayed when
  - ➤ Underlying Perkins loans factored out of Unallocated Amounts
  - ➤ Underling PLUS loans factored out of Unallocated Amounts
- Inherits underlying CL loan's underlying loans

#### **Loan History**



#### Aggregate Loan Information

	Loan Type	Outstanding Principal Balance	Pending Disbursements	Total
	Subsidized Loans	\$21,375	\$2,750	\$24,125
	Unsubsidized Loans	\$16,000	\$2,000	\$18,000
	FFEL Consolidation Loans, Unallocated	\$2,375		\$2,375
	Combined Loans	\$39,750	\$4,750	\$44,500
	FFEL Consolidation Loans	\$46,000		\$46,000
	Perkins Loans	\$0		\$0
	PLUS Loans	\$0		\$0





# FFEL Consolidation Loans (CL) Impacting the Agg OPB

- Identification of underlying loans
- How many FFEL CL loans
- Ratio of underlying loan's disbursement amounts to CL's Disbursement Amount(s)
- Ratio is applied to the current CL OPB amount(s)

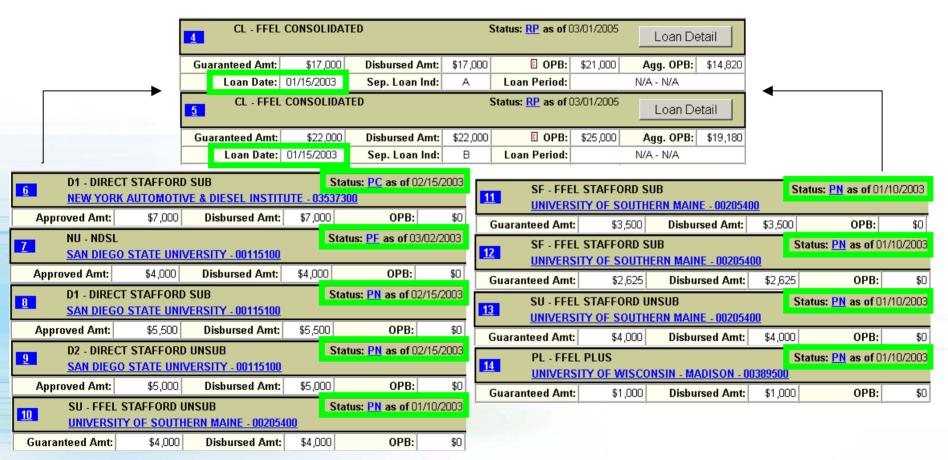


#### **Definition**

- Underlying Loan
  - -Loan Status Code = PN, DN, PC, DP or PF
  - Loan Status Date within 210 days
     (before or after) of the Consolidation
     Loan Date

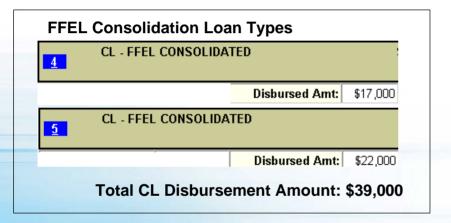


#### Identifying the underlying loans



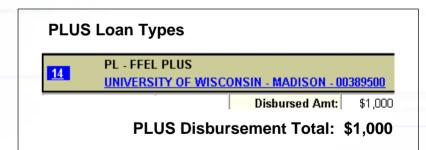


#### Begin the breakdown/ration process





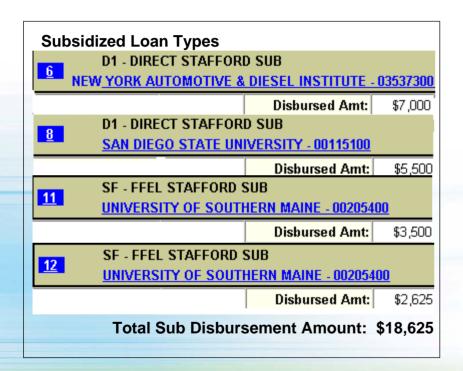
Add the Disbursement Amounts of the loan types



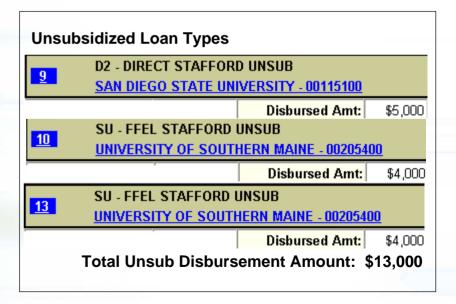




#### Begin the breakdown/ration process



#### Add the Disbursement Amounts of the loan types





#### Calculating the Subsidized Aggregate OPB

1st: Sum the Disbursed Amounts of all Underlying SF, D1, D6 loans

2<sup>nd</sup>: Divided that by the Amount Disbursed from the CLs (getting the ratio %)

3<sup>rd</sup>: Multiplied that by the CL's Aggregate OPB (Other Loan); if multiple CL's apply ratio % to each

Result is the Calculated Subsidized Aggregate OPB

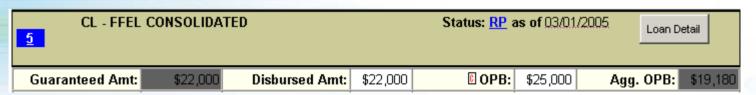
1st: Total Underlying Sub Disbursement Amount: \$18,625

**Total CL Disbursement Amount: \$39,000** 

2<sup>nd</sup>: 18,625 divided by 39,000 = .47756 (over all percentage what we can attribute to be Subsidized)



3<sup>rd</sup>: .47756 x 17,000 = \$8,119 Calc'd Sub Agg OPB



.47756 x 22,000 = \$10,506 Calc'd Sub Agg OPB



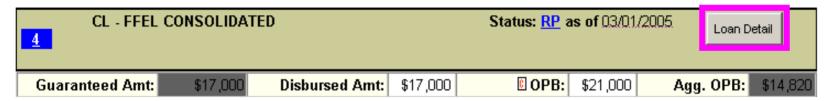
# Do the same Calculation to Determine Proportion of each CL

- Calculated Unsubsidized
   Aggregate OPB
- Calculated Perkins share
- Calculated PLUS share





### Calculating what is left over: Unallocated



1st: Start with the CL Agg OPB (Other Loan)

2<sup>nd</sup>: Take out Perkins Share

3rd: Take out PLUS Share

4th: Take out Calc'd Sub Agg OPB

5th: Take out Calc'd Unsub Agg OPB

CL Agg OPB: \$17,000

minus \$1,744 Perkins Share of the CL's Agg OPB

minus \$436 PLUS Share of the CL's Agg OPB

minus \$8,119 Calc'd Sub Agg OPB

minus \$5,667 Calc'd Unsub Agg OPB

Left over amount = Calculated FFEL
Consolidation, Unallocated Aggregate OPB

\$1,034 Calculated FFEL Consolidation, Unallocated Agg OPB

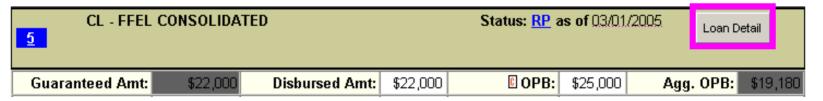


#### Amounts for Loan 4

	Date	Amount
Loan:	01/15/2003	\$17,000
Outstanding Principal Balance:	03/01/2005	\$21,000
Outstanding Interest:	03/01/2005	\$0
Calculated Subsidized Agg. OPB:		\$8,119
Calculated Unsubsidized Agg. OPB:		\$5,667
FFEL Consolidation, Unallocated Agg. OPB:		\$1,034
Calculated Combined Agg. OPB:		\$14,820
Other Fees:		\$0



### Calculating what is left over: Unallocated



1st: Start with the CL Agg OPB (Other Loan)

2<sup>nd</sup>: Take out Perkins Share

3rd: Take out PLUS Share

4th: Take out Calc'd Sub Agg OPB

5th: Take out Calc'd Unsub Agg OPB

Left over amount = Calculated FFEL
Consolidation, Unallocated Aggregate OPB

CL Agg OPB: \$22,000

minus \$2,256 Perkins Share of the CL's Agg OPB

minus \$564 PLUS Share of the CL's Agg OPB

minus \$10,506 Calc'd Sub Agg OPB

minus \$7,333 Calc'd Unsub Agg OPB

\$1,341 Calculated FFEL Consolidation, Unallocated Agg OPB

Amounts for Loan						
	Date	Amount				
Loan:	01/15/2003	\$22,000				
Outstanding Principal Balance:	03/01/2005	\$25,000				
Outstanding Interest:	03/01/2005	\$0				
Calculated Subsidized Agg. OPB:		\$10,506				
Calculated Unsubsidized Agg. OPB:		\$7,333				
FFEL Consolidation, Unallocated Agg. OPB:		\$1,341				
Calculated Combined Agg. OPB:		\$19,180				
Other Fees:		\$0				

mounto for Loop 5





## Calculated Combined Aggregate OPB

#### **Details**

		Date	Amount
	Loan:	01/15/2003	\$22,000
	Outstanding Principal Balance:	03/01/2005	\$25,000
•	Outstanding Interest:	03/01/2005	\$0
	Calculated Subsidized Agg. OPB:		\$10,506
	Calculated Unsubsidized Agg. OPB:		\$7,333
FFEL (	Consolidation, Unallocated Agg. OPB:		\$1,341
	Calculated Combined Agg. OPB:		\$19,180
	Other Fees:		\$0

Amounts for Loan 5

Agg OPB displayed is 'adjusted' when:

✓ Underlying Perkins loans factored out of Unallocated Amounts

✓ Underling PLUS loans factored out of Unallocated Amount (for the PLUS Borrower)

#### Loan Summary

CL - FFEL CONSOLIDATED		Status: <u>RP</u> as of 03/01/2005			Loan Detail		
Guaranteed Amt:	\$22,000	Disbursed Amt:	\$22,000	€ OPB:	\$25,000	Agg. OPB:	\$19,180

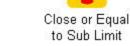






#### **Loan History**

# Rolling up Subsidized Loan types



#### Aggregate Loan Information

Loan Type	Outstanding Principal Balance	Pending Disbursements	Total
Subsidized Loans	\$21,375	\$2,750	\$24,125
Unsubsidized Loans	\$16,000	\$2,000	\$18,000
FFEL Consolidation Loans, Unallocated	\$2,375		\$2,375
Combined Loans	\$39,750	\$4,750	\$44,500
FFEL Consolidation Loans	\$46,000		\$46,000
Perkins Loans	\$0		\$0
PLUS Loans	\$0		\$0

#### **Loan Summary**





#### Roll up other aggregate categories:

- Unsubsidized Loan types
- Unallocated Amounts

#### Then determine Aggregate Loan

**Amounts:** 

#### **Loan History**



#### Aggregate Loan Information

Loan Type	Outsta Principal		Pending Disbursements	Total	
Subsidized Loans		\$21,375	\$2,750	\$24,125	
Unsubsidized Loans	+	\$16,000	\$2,000	\$18,000	
FFEL Consolidation Loans, Unallocated		\$2,375		\$2,375	
Combined Loans		\$39,750	\$4,750	\$44,500	
FFEL Consolidation Loans		\$46,000		\$46,000	
Perkins Loans		\$0		\$0	
PLUS Loans		\$0		\$0	



# Aggregate data information

- Results of resolution:
  - Understanding how NSLDS breaks
     down the consolidation amounts for
     FAAs
  - Reduces burden on FAAs





523-45-6789

Scenario 5: Ernie Enrollment withdraws from school early in the Spring semester.

The school's next roster isn't scheduled until after spring graduation.

What should the FAA do about Ernie's early withdraw?



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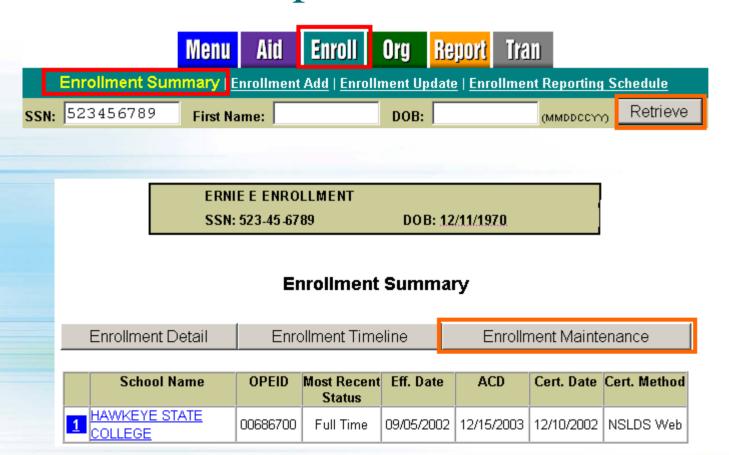
- Issue: FAA not sure what to do about the student's early withdrawal
- Effects of the issue:
  - Compliance with enrollment reporting
  - Student's responsibilities and grace period
- Resolution: Review NSLDS website for enrollment reporting



4.



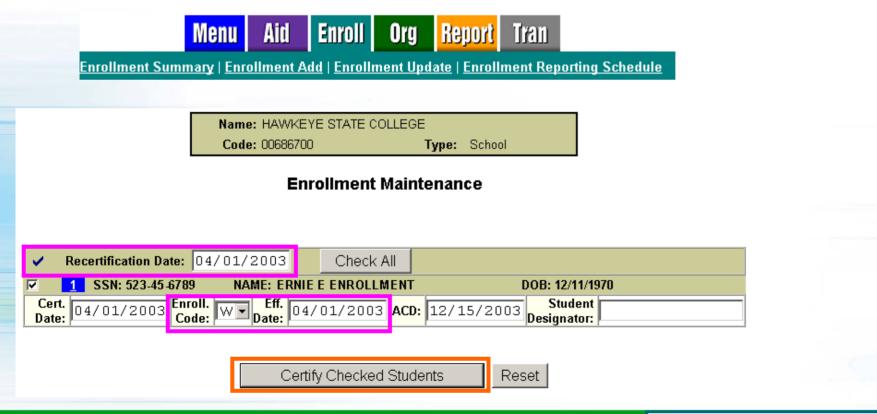
Resolution: Update NSLDS enrollment data







Resolution: Update NSLDS enrollment data





Resolution: Update NSLDS enrollment data



<u> Enrollment Summary | Enrollment Add | Enrollment Update | Enrollment Reporting Schedule</u>



#### **Enrollment Maintenance Confirm**

The updated enrollment information you submitted is displayed below. Click Confirm to apply the information to the database, or click Cancel to return to the Enrollment Maintenance page.

Please note that your updates may cause students to no longer appear on the Enrollment Maintenance page. See Help for further explanation.

SSN: 523-45-6789	NAME: ERNIE E ENROL	LMENT	DOB: 12/11/1970
Cert. Date: 04/01/2003 Enroll. Code:	W Eff. Date: 04/01/2003	ACD: 12/15/2003	Student Designator:
	Confirm	Cancel	



Successfully added or updated.





- Results of resolution:
  - Facilitates timely conversion to repayment
  - Timely notification of enrollment changes to Data Providers



## **Tidbits**

- Additional references:
  - -DCL: GEN-96-17
    - This letter describes the implementation of the Student Status Confirmation Report function of the NSLDS
- IFAP.ED.GOV
  - Under NSLDS References, NSLDS User
     Documentation
  - NSLDS Enrollment Reporting Guide





623-45-6789

Scenario 6: Duey Decimal previously defaulted but has made satisfactory repayment arrangements.

He's again attending school but the defaulted loan remains on NSLDS.

What should the FAA do?





## **Data matters and NSLDS**

- Issue: GA unsuccessful in reporting loan status update.
- Effects of the issue:



- Conflicting NSLDS information
- -FAA not sure what to do when reviewing student's file for award
- Resolution: FAA can accept student's documentation and verify satisfactory arrangements with GA/Lender





## Data matters and NSLDS

- Results of resolution:
  - -Student not negatively impacted by GA's reporting issues
  - -FAA able to proceed with award because documentation satisfies discrepancy (GEN-96-13)



111-22-3333

Scenario 7: While reviewing Paula Perfect's freshmen award file, you verify if Paula has any history on NSLDS.

When you enter in Paula's SSN, you get NSLDS information for Carla Conflict.

What should the FAA do about the conflict?





# When you enter Paula Perfect's SSN, you get NSLDS information for Carla Conflict

CARLA CONFLICT

SSN: 111-22-3333

DOB: 05/10/1975





- Issue: SSN Conflict, so what's next?
- Effects of the Conflict: Student's loan eligibility cannot be determined
- Resolution: Report to and work with NSLDS to resolve the conflict 56





Resolution: Report conflict to NSLDS

- FAA obtains the Appropriate Documentation
  - For SSN Conflicts:
    - 1. Social Security Card (or other SSA documentation)
    - 2. Current Driver's license/State ID (if it contains a Social Security Number)
    - 3. Unexpired U.S. Military ID





Resolution: NSLDS and Data Provider actions:

- NSLDS negotiates resolution with the appropriate data providers
- Data Provider makes identifier corrections
  - Batch Process
  - On-line Update (emergency cases)
- NSLDS emails you when resolved





#### Result of resolution:



Student/Borrower Selection

#### **Data Entered**

First Name: PAULA

SSN: 111-22-3333

DOB: 12/15/1969

#### Student



The Student SSN was not found.

#### **PLUS Borrower**



The Plus Borrower SSN was not found.





823-45-6789

Scenario 8: Derrick Duplicated left your college in 1992 and then Defaulted on his Perkins Loan.

You subrogated the loan to FSA in 1999 and now the loan is duplicated on NSLDS: one assigned to your college, the other to Debt Collection Services.

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3	PU - FEDERAL PERKINS  SANTA BARBARA CITY COLLEGE - 00128500				Status: PC as of 09/21/2001.			
	Approved Amt:		Disbursed Amt:	\$1,000	OPB:	\$0	Agg. OPB:	\$0
	Loan Date:	11/15/1999	Sep. Loan <u>Ind</u> :		Loan Period:		N/A - N/A	
	Last <u>Disb</u> . Date:	04/09/1992	Last <u>Disb</u> . Amt:	\$1,000	Acad. Ly:	N/A		
	GA:	DEBT COLLEC	TION SERVICE - 555					

	PU - FEDERAL PERKINS				Status: <u>DF</u> a	2000 Loan Detail			
SANTA BARBARA CITY COLLEGE - 00128500									
	Ар	proved Amt:	\$1,000	Disbursed Amt:	\$1000	OPB:	\$1195	Agg. OPB:	\$1195
		Loan Date:	11/01/1991	Sep. Loan <u>Ind</u> :		Loan Period:	9.7	7/01/1991 - 06/30/1992	
	Last	t <u>Disb</u> . Date:	N/A	Last <u>Disb</u> . Amt:	\$0	Acad. Ly:	N/A		



- Issue: Duplicated Perkins loan
- Effects of the Conflict: Student's indebtedness is not accurately reflected
- Resolution: Report the Duplicated Loan to NSLDS to facilitate data
   correction process



- NSLDS will ask you to provide (when NSLDS is the Data Provider of last resort):
  - Authorization to allow NSLDS to make the correction
  - All of the loan identifiers
  - The exact reason why the school (or its Servicer) can not make the update
- Work with DCS if additional action is necessary





#### Result of resolution:

PU - FEDERAL PERKINS  SANTA BARBARA CITY COLLEGE - 00128500				Status: DF a	of 01/04/2	2000 Loan Detail	
Approved Amt:	\$1,000	Disbursed Amt:	\$1000	ОРВ:	\$1195	Agg. OPB:	\$1195
Loan Date:	11/01/1991	Sep. Loan Ind:		Loan Period:	0.7	/01/1991 - 06/30/1992	
Last Dish. Date:	04/09/1992	Last <u>Disb</u> . Amt:	\$1,000	Acad. Ly:	N/A		
GA: DEBT COLLECTION SERVICE - 555							

3	PU - FEDERAL PERKINS  SANTA BARBARA CITY COLLEGE - 00128500			Status: CA as o 01/04/2000l.  Loan Detail				
	Approved Amt:	\$1,000	Disbursed Amt:	\$1,000	OPB:	\$0	Agg. OPB:	\$0
	Loan Date:	11/15/1999	Sep. Loan Ind:		Loan Period:		N/A - N/A	
1	Last <u>Disb</u> . Date:	04/09/1992	Last <u>Dish</u> . Amt:	\$1,000	Acad. Ly:	N/A		
	GA:	DEBT COLLEC	TION SERVICE - 555	1.00				



## **Contact Information**

We appreciate your feedback and comments. We can be reached at:

• Phone: 800-999-8219

• Fax: 785-838-2154

Web: www.nsldsfap.ed.gov

• Email: nslds@pearson.com

